

CORIOgrapher™ v2.4

This software is for:

- Hardware: CORIOmaster™, CORIOmaster mini™, and CORIOmaster micro™
 - Firmware: M403 and above
 - Operating systems: Microsoft® Windows® 7 and 10 only
- ✔ You can run multiple instances of CORIOgrapher™ on the same PC.
 - ✔ For help with connecting, setting up, and using CORIOgrapher, see CORIOgrapher Help, or the Quick Start Guide that came in the box.

Downloads

Download the latest firmware here: tvone.com/firmware-updates

Download the latest software here: tvone.crmdesk.com/answer.aspx?aid=20766

You might need to manually install Microsoft .NET framework 4.6. Download it here: microsoft.com/en-gb/download/details.aspx?id=48137

- ❗ Save installers to your local PC.
Don't install software from installers saved to network drives.

Previous releases

Read details on previous releases here:

tvone.crmdesk.com/image.aspx?mode=file&id=14672

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New

You can now:

- Use a CORIOmaster micro, which includes support for audio from the DVI, HDMI and 4K playback input modules.
- Manage playlists on a Streaming media and 4K playback input module.
- Play the play queue automatically on startup on the Streaming media and 4K playback input module.
- Configure long reach mode on the HDBaseT™ modules.

Fixed

- Minor text corrections and clarifications.
- Wall Editor, Dashboard and Preset Manager now synchronize correctly when you select a preset using the command API. This is the same behavior as when using the buttons to select a preset on the new CORIOmaster micro.
- Input Type no longer shown for the Streaming media and 4K playback input module.
- Navigating to the Wall Editor no longer occasionally goes to the top left of the Video Wall.

Notes

- CORIOgrapher doesn't yet support the internal storage drive on the Streaming media and 4K playback input module. Look out for this in future versions.
- Only supported files appear in the media player of the Streaming media and 4K playback input module. If a file is not shown, its encoding format is not supported.
- When using the Streaming media and 4K playback input module, if **Play on startup** is checked, then this is not sent to the device until **Take** is pressed or unless the Wall Editor is in immediate mode.
- If you want to save the play queue to a playlist when using the Streaming media and 4K playback input module, then the Playlists option in the Media Browser must be selected.
- Adding or removing windows from a video wall using presets is not supported. If you want to remove a window from your display with a preset, do not delete the window. Instead move the window away from the display, shrink the window to reduce the video bandwidth, and set the preset duration to 0 seconds.
- When you adjust the edge blend values using the **X**, **Y**, **Width** and **Height** fields, the edge blend position is not updated. Use the nudge arrow options or drag the display to make the adjustment in CORIOgrapher.
- If you used CORIOgrapher with 4K displays and sources before CORIOgrapher supported this in offline mode, the bandwidth gauge calculations use 1920x1080 instead of 3840x2160p30 when using offline mode. To work around this, reassign any 4K devices.
- If you don't show the **Properties** pane or **Slot Status** window, the bandwidth gauge might not show changes in source resolution.

- Window quality is not saved as part of a preset.
- The quality of windows might be automatically adjusted to fit the available resources of the device, for example, EHQ will become HQ.
- The wall editor physical mode representation allows displays and windows to be placed outside the allowable wall editor boundaries.